User Manual

ALP-Dante



Professional multi-channel sound card with DANTE connectivity

November 2023

Author	Date	Status
SBT	20/11/2023	Release



1

TABLE OF CONTENTS

1 INTRODUCTION	3
2 IMPORTANT NOTICE	4
3 BOX CONTENTS	5
4 GENERAL CHARACTERISTICS	5
4.1 Main hardware characteristics	5
4.2 Main software characteristics	5
5 REQUIRED CONFIGURATION	6
5.1 Required hardware configuration	6
5.2 Necessary software configuration under Windows	8
5.3 Necessary software configuration under Linux	8
6 HARDWARE INSTALLATION	9
6.1 Preparing the card	9
6.2 Installing the card	10
6.3 Internal LEDs	10
7 SOFTWARE INSTALLATION UNDER WINDOWS	11
7.1 Very first installation	11
7.2 Updating the driver version	12
7.3 Updating the firmware	12
7.4 Verifying the card installation	12
7.5 Adjusting the internal latency of the card	15
7.6 Replacing a card	16
7.7 Changing the order of installed cards	16
8 UNINSTALLING THE DRIVER UNDER WINDOWS	17
9 CONFIGURING THE CARD UNDER WINDOWS VIA THE ALP-X MANAGER APPLICATION	18
9.1 Installed ALP cards	18
9.2 Sampling clock	18
9.3 Input and output vu-meters	20
9.4 Firmware update procedure	20
9.5 Keyboard shortcuts	22
10 ASIO CONTROL PANEL for Windows	23
11 SPECIFICATIONS	25
11.1 Configuration	25
11.2 Audio characteristics	25
11.3 Connectors	25
11.4 Development environment	25
12 APPENDICES	26
12.1 LED	26
12.2 Connectors	27



1 INTRODUCTION

This document describes the installation and use of the Digigram PCI Express ALP-Dante card under Windows and Linux.

This card is part of the ALP-X professional sound cards range.

Copyright 2023 Digigram. All rights reserved.

No part of this manual may be reproduced without the prior consent of Digigram. This reservation includes photocopying, translating and/or reformatting the information contained in this manual.

Everything possible has been done to ensure the greatest accuracy, however Diagram cannot be held liable for any error or omission and reserves the right to make modifications and improvements without prior notice.

Digigram and the Digigram logo, ALP-DANTE are trademarks or brand names of Digigram Digital. All other marks are owned by their respective companies.



2 IMPORTANT NOTICE

Certifications

The product is currently being certified.

This product has been designed in accordance with the following standards:

- EMC Directive 2014/30/EU.
- FCC Rules Part 15, Subpart B.

To ensure compliance with the standards listed above, the following rules must be followed:

- The cable supplied must not be modified.
- The additional cables used must have their respective shielding connected at each end.

Caution

An electrostatic discharge (ESD) can damage the card components. Take the following precautions to avoid such damage when handling the card:



Connect the card and everything entering into contact with it to the earth potential by providing a conductive surface and discharge paths. Take these precautions as a minimum:

- Unplug all power and signal sources.
- Place the card on an earthed conductive work surface.
- Connect to the earth potential using an anti-static strap or by holding an earthed object.
- Earth all the tools entering into contact with the card.

Given the shortened length of the PCI EXPRESS[™] connector and the resulting lack of mechanical stability, we strongly advise against transporting the cards installed in a computer, unless its chassis or case has a device for holding the card firmly in place to avoid material damage.



3 BOX CONTENTS

Thank you for purchasing a DIGIGRAM sound card in the ALP-X range.

The box contains:

- The ALP-Dante sound card equipped with a low-profile bracket (79.2 mm),
- The expansion card for 2 Eth ports equipped with a low profile bracket (the expansion card can be linked to the main board via the flat ribbon cable).
- a standard height bracket (full height: 120 mm) that can be fitted instead of the low profile one, and that receives the four Eth ports

4 GENERAL CHARACTERISTICS

ALP-Dante is a low profile PCI EXPRESS[™] x1 sound card. It can be inserted into and therefore operate in PCIe® x1, x4, x8 or x16 slots.

4.1 Main hardware characteristics

- Low profile
- Two Gbps Eth ports of the main board (PCIe slot).
- Two additional ports on the expansion board.
- The main board and the expansion board can have their own low profile brackets.
- The main board and the expansion board can use the same standard height bracket.
- Inter-card synchronisation

4.2 Main software characteristics

- Low latency multi-card drivers
 Wasapi/DirectSound, and ASIO under Windows
 Alsa driver under Linux
- 64 playback channels & 64 recording channels at 44.1 and 48 kHz
 32 playback channels & 32 recording channels at 88.2 and 96 kHz
 16 playback channels & 16 recording channels at 176.4 and 192 kHz.
 Simultaneous acquisition and playback in PCM (8, 16 and 24 bit)
- The available Eth ports can be used in switch or redundant mode
- "ALP-X Manager" application installed with the driver



5 REQUIRED CONFIGURATION

5.1 Required hardware configuration

There are no particular hardware restrictions in terms of PC on using the ALP card and its driver. The PC can have standard height or low profile PCIe card slots.

A PCI EXPRESS[™] (PCIe[®]) x1, x4, x8 or x16 slot must be available to plug in the card.

The processing power and memory required depend mainly on the operating system and the applications used on the PC.

Note: The driver of the card reports to the OS that it does not manage the Sleep mode. As a consequence, the PC should not go to sleep mode.

In case the PC goes to sleep mode under Windows, please proceed as follows to disable the sleep mode.



The windows sleep mode for the PCIe bus must be disabled.

Go to Windows Settings, System, and select "Power & sleep".

Select Never" for the option "Put the computer to sleep".

← Settings		- □ ;
命 Home	Power & sleep	
Find a setting	Screen	Save energy and battery life
System	When plugged in, turn off after Never	Make your battery last longer by choosing shorter times for screen and sleep settings.
L Display		Related settings
句》 Sound	Sleep	Additional power settings
Notifications & actions	When plugged in, PC goes to sleep after Never	Help from the web

On the same window, click on "Additional power settings".

Power Options			$ \Box$ $>$	Click on "Change plan
← → ∽ ↑ 🗃 > Control Pan	el > Hardware and Sound > Power Options v	ū	Search Control Panel	settings" in front of "Balanced (recommended)"
Choose what the power button does	A power plan is a collection of hardware and system settin manages how your computer uses power. <u>Tell me more ab</u>	gs (like out po	display brightness, sleep, etc.) that wer plans	
Create a power plan Choose when to turn off the display	Preferred plans	nsump	Change plan settings tion on capable hardware.	
Change when the computer sleeps	Power saver Saves energy by reducing your computer's performa	nce wł	Change plan settings nere possible.	
	Show additional plans			



 ➢ Edit Plan Settings ← → ~ ↑ ➢ « Power Options > Edit Plan Settings Change settings for the plan: Balanced Choose the sleep and display settings that you want your computer to use. ☑ Turn off the display: Never ~ ◎ Put the computer to sleep: Never ~ Change advanced power settings Restore default settings for this plan 	Select "Change advanced power settings".
 Power Options ? × Advanced settings Select the power plan that you want to customize, and then choose settings that reflect how you want your computer to manage power. Balanced [Active] Turn off hard disk after Setting: 20 Minutes Internet Explorer Desktop background settings Wireless Adapter Settings Sleep USB settings PCI Express Link State Power Management Setting: Moderate power savings In defaults Moderate power savings In defaults 	Select "PCI Express", "Link State Power Management", and select "Off" for the setting. Click on Ok to validate



5.2 Necessary software configuration under Windows

ALP cards operate under Windows from 64-bit versions of Windows 10 from version 20H2.

To use your ALP-X card, you must install the driver included in the installation kit "ALP-X Kit". Download the latest version from the digigram website from the <u>ALP-Dante card support page</u>.

This driver supports all the ALP cards.

The "ALP-X Kit" installer is used to install the following components:

- a 64-bit WDM driver offering the WASAPI and DirectSound application interfaces,
- an ASIO driver (32 bits and 64 bits), with its "ALP-X ASIO Settings" configuration interface. Installing this component is optional,
- the "ALP-X Manager" application, which serves to adjust/view the ALP-X cards settings.. Installing this component is optional.



In your Windows system, It may be necessary to allow the applications to access the input audio devices of the sound cards. Please proceed as follows:

- Go to the Windows Settings, and select **Privacy**.
- Select "Microphone"
- Activate the option "*Allow apps to access your microphone*" as shown here-after:

← Settings	-
டை Home	Microphone
Find a setting \mathcal{P}	Allow access to the microphone on this device
Privacy	If you allow access, people using this device will be able to choose if their apps have microphone access by using the settings on this page. Denying access blocks Windows features. Microsoft Store apps
Windows permissions	and most desktop apps from accessing the microphone.
	Microphone access for this device is on
App permissions	Change
A Location	Allow apps to access your microphone
🖸 Camera	If you allow access, you can choose which apps can access your
Microphone	blocks apps from accessing your microphone.
Voice activation	On
Notifications	Some desktop apps may still be able to access your microphone when settings on this page are off. Find out why
RE Account info	If an app is using your microphone, you will see this icon: \clubsuit
g ^Q Contacts	

It is also necessary to have the "Windows Audio Endpoint Builder" running under Windows so that the WASAPI audio devices can be used.. On some Windows setups, this service may not be activated by default.



To check this, go to the Computer Management panel, Services, and browse to the line Windows Audio Endpoint Builder.

🛃 Computer Management						- 0	\times
File Action View Help							
🗢 🄿 🙍 📷 🖾 🗟	2 📊 🕨 🔲 🛛 🕩						
E Computer Management (Local	O Services					Actions	
V 👔 System Tools	Windows Audio Endpoint Builder	Name	Description	Status	Startu ^	Services	•
> I Event Viewer		🆏 WarpJITSvc	Provides a Jl		Manu	More Actions	►
> 👸 Shared Folders	Restart the service	WatchGuard SSLVPN Service		Running	Autor	Windows Audio Endpoint E	B 🔺
> & Local Users and Groups		Waves Audio Services	Waves Audi	Running	Autor	More Actions	•
> (N) Performance	Description	Waves Audio Universal Serv	Waves Audi	Running	Autor	More Actions	,
Device Manager	Manages audio devices for the	Web Account Manager	This service	Kunning	Manu		
Dick Management	Windows Audio service. If this	WebClient	Enables win		Manu		
Services and Applications	effects will not function properly. If	Windows Audio	Manages co	Pupping	Autor		
G. Services	this service is disabled, any services	Windows Audio Endpoint B	Manages au	Running	Autor		
WMI Control	that explicitly depend on it will fail to	Windows Backup	Provides Wi	Ranning	Manu		
	start	Windows Biometric Service	The Windo	Running	Autor		
		Windows Camera Frame Se	Enables mul	Running	Manu		
		Windows Connect Now - C	WCNCSVC		Manu		
		Windows Connection Mana	Makes auto	Running	Autor		
		Windows Defender Advanc	Windows D	-	Manu		
		🔍 Windows Defender Firewall	Windows D	Running	Autor		
		Windows Encryption Provid	Windows E		Manu		
		🖏 Windows Error Reporting Se	Allows error		Manu		
		🥋 Windows Event Collector	This service		Manu		
		🆏 Windows Event Log	This service	Running	Autor		
		🆏 Windows Font Cache Service	Optimizes p	Running	Autor		
		🎑 Windows Image Acquisitio	Provides im	Running	Autor		
		🔍 Windows Insider Service	Provides inf		Manu		
		Windows Installer	Adds, modi		Manu		
		Windows License Manager	Provides inf	Running	Manu		
		Windows Management Inst	Provides a c	Running	Autor		
		Windows Management Ser	Performs m		Manu 🗸		
		<			>		
× >	Extended Standard					1	

Double click on Windows Audio Endpoint Builder to display its properties.

×

Windows Audio Endpoint Builder Properties (Local Computer)

General	Log On	Recovery Dependencies						
Service	name:	Audio Endpoint Builder						
Display	name:	Windows Audio Endpoint Builder						
Descrip	tion:	Manages audio devices for the Windows Audio service. If this service is stopped, audio devices and effects will not function property. If this service	Manages audio devices for the Windows Audio service. If this service is stopped, audio devices and affacts will not function property. If this service					
Path to C:\Wind	executab dows∖Sys	lle: stem32∖svchost.exe ⊀ LocalSystemNetworkRestricted -	p					
Startup	type:	Automatic	\sim					
Service	status:	Running						
S	itart	Stop Pause Resume						
You car from her	n specify t re.	the start parameters that apply when you start the servic	æ					
Start pa	irameters:							
		OK Cancel App	ply					

From the "Service status" section, if the displayed status is not running, click on Start and then OK. Click on Cancel otherwise.



5.3 Necessary software configuration under Linux

ALP cards operate under Linux from the 64-bit Kernel 4.1x onwards (according to kernel.org). The Alsa driver for Linux is available for download. It is supplied as a DKMS package, which can therefore be used to compile the driver for the target Linux distribution used.



6 HARDWARE INSTALLATION

Given the shortened length of the PCI EXPRESS[™] connector and the resulting lack of mechanical stability, we strongly advise against transporting the cards installed in a computer, unless it features a specific device for holding the card firmly in place to avoid material damage.

The card must be inserted in the computer before installing its driver.

6.1 Preparing the card

Before attaching the card in the computer, make sure the card has the right bracket (low profile or standard profile).

Low profile configurations

The card can be used with or without the expansion board. The expansion card does not need a PCIe connector, but occupies the slot of a PCIe card, and it can be installed on either side of the ALP-DANTE board.



Standard profile configuration

To install the card in a standard height PCIe slot, remove the low profile bracket from the ALP board and from the expansion board by loosening the two screws as shown on the pictures above.

Position the standard height bracket and retighten the two screws of the ALP board, and the two screws of the expansion board (See the four screws in the picture below).

If the ribbon from the expansion board is not connected to the main board, lift the brown cover of the connector on the main board to insert the ribbon cable as shown by the red arrow below.







6.2 Installing the card

Insert the card in the available PCIe slot and press to position it firmly.

Tighten the screw fixing the bracket to the chassis or lock the card using the device provided for this purpose on your computer.

6.3 Internal LEDs

The ALP card features two internal LEDs on the edge of its mother board, as shown below. The state of these LEDs can be seen when the PC cover is open.



If the card and its on-board firmware are initialised correctly, LED 1 must be lit solid green, and LED 2 must flash every second (1 Hz).

If LED 2 flashes faster (twice per second - 2 Hz), this means that the firmware version that has been uploaded to the card is corrupted, and the card is running the backup factory firmware version. It is then necessary to re-install the appropriate firmware version.



7 SOFTWARE INSTALLATION UNDER WINDOWS

IMPORTANT

To install the software, you must have administrator rights on the computer.

Please visit the Digigram website at <u>www.digigram.com</u> to obtain the most recent driver.

Should you use a specific application developed or installed by a Digigram partner, this may mean using a specific driver version. In this case, confirm with your application supplier which driver version to use.

Any driver downloaded from our website has to be unpacked before installing it. Double click on the downloaded file to start the auto-extraction utility. You can choose the default destination (temporary Windows folder) or select another one.

7.1 Very first installation

- Switch off the computer and insert the ALP card(s) in an available PCIe slot.
- Restart the computer.
- Click on Cancel if the "New device detected" wizard appears.
- Double click on the ALP driver installation file "ALP-X Kit vxx.exe"

ALP-X Kit v01.01 Setup	Welcome to ALP-X Setup will guide you through the v01.01. It is recommended that you dos before starting Setup. This will relevant system files without he computer. Click Next to continue.	Kit v01.01 Setup e installation of ALP-X Kit ae all other applications make it possible to update wing to reboot your Next > Cancel	Click on Next to continue with the installation.
			Click on "I agree" to continue with the installation.
ALP-X Kit v01.01 Setup Choose Components Choose which features of ALP Check the components you way	-X Kit v01.01 you want to instal	I. D	In this window, select the components to be installed in addition to the card driver. • ALP-X Manager: application used to
install. Click Next to continue. Select components to install: Space required: 99.1 MB	 ✓ ALP-X Manager ✓ ALP-X Asio Settings 	Description Position your mouse over a component to see its description.	configure the settings of the ALP card(s) installed. Some software programs may have been designed with the ALP card settings controls built in. In this case, it may be recommended not to install the ALP-X Manager application.
Nullsoft Install System v3.07 —	< Back	Next > Cancel	• ALP-X ASIO Settings: this application is used to configure the ASIO driver



	settings. There is no need to install it if no application reliant on the ASIO interface is used.
> ALP-X Kit v01.01 Setup — × Choose Install Location Destination Folder in which to install ALP-X Kit v01.01. > Setup will install ALP-X Kit v01.01 in the following folder. To install in a different folder, dick Browse and select another folder. Click Install to start the installation. > Destination Folder	The driver is installed by default in the folder "C:\Program Files (x86)\Digigram\ALP-X". To change this folder, click on Browse and select a new destination. Click on Install to continue with the installation.
ALP-X Kit v01.01 Setup — — — — — — — — — — — — — — — — — — —	The driver and selected components are being installed.

7.2 Updating the driver version

If you want to install a new driver version, double click on the new driver installation file "ALP-X Kit vxx.exe" (see the detailed procedure in the hereinabove chapter "<u>Very first installation</u>").

7.3 Updating the firmware

The ALP card features two on-board firmware: the "Dante" dedicated firmware, and the board firmware. Updating the firmware can be done from the AVS-Monitor application (see chapter <u>Firmware update procedure</u>). Both firmware can be updated from this application.

7.4 Verifying the card installation

Once the driver and card have been installed as per the process described hereinabove, you can verify that the card is installed correctly and working properly.



7.4.1 Presence of playback and recording devices

The audio devices exposed by the card driver are visible on the Windows Sound panel. To open it, right click on the loudspeaker icon in the Windows taskbar and select "Sounds":



The audio devices exposed by the card driver are visible from the "Play" and "Record" tabs.

back	Recording	Sounds	Commu	nications			_	Playback R	lecording	Sounds	Comm	unications		
ect a p	layback d	evice belo	w to mo	dify its setti	ngs:			Select a re	cording o	device bel	ow to n	nodify its settings:		
Z	ALP PL DIGIGI Ready	AY 1-2 RAM ALP-E	DANTE				^	~	ALP RE DIGIGI Ready	C 1-2 RAM ALP-I	DANTE			
2	ALP PL DIGIGI Ready	AY 3-4 Ram Alp-I	DANTE					<i>~</i>	ALP RE DIGIGE Ready	C 3-4 Ram Alp-I	DANTE			
Z	ALP PL DIGIGI Ready	AY 5-6 Ram Alp-I	DANTE					~	ALP RE DIGIGI Ready	C 5-6 RAM ALP-I	DANTE			
2	DIGIGI Ready	AY 7-8 Ram Alp-(DANTE					~	ALP RE DIGIGI Ready	C 7-8 RAM ALP-I	DANTE			
Z	ALP PL DIGIGI Ready	AY 9-10 RAM ALP-I	DANTE					~	ALP RE DIGIGI Ready	C 9-10 RAM ALP-I	DANTE			
-	ALP.PL	AY 11.12.			_	-	~		_				_	
onfig	ure			Set Default	- T	ropertie	s	Configu	ire			Set Default 🔻	Properti	ie

If the card devices are not listed in the Windows Sound control panel:

- Make sure that the card is inserted correctly in the PCI slot and screwed to the computer chassis.
- Try to uninstall the **ALP-X Kit** (from the Windows control panel, Applications) and re-install it.

Playback to an output device of the ALP-DANTE can be tested by right clicking on it and selecting "Test". The VU-meter must then show modulation and the sound must be heard on the card output(s) according to the routing and levels configured in the ALP-X Manager application.



If several cards are installed, their devices have the same names (ALP PLAY and ALP REC), but the name of the card associated with each device differs (different card name, no index for the first card, and index starting from 2 for the following cards of the same model).

In the example below, the first card in the PCIe slot enumeration order is an ALP-DANTE, the second card is an ALP442e, and the third card is an ALP882e.



First card: ALP-DANTE	Second card: ALP442e	Third card: ALP882e
ALP PLAY 1-2	ALP PLAY 1-2	ALP PLAY 1-2
Digigram ALP-DANTE	Digigram ALP442e	Digigram ALP882e
ALP PLAY 3-4	ALP PLAY 3-4	ALP PLAY 3-4
Digigram ALP-DANTE	Digigram ALP442e	Digigram ALP882e
ALP PLAY 63-64	ALP PLAY 7-8	ALP PLAY 15-16
Digigram ALP-DANTE	Digigram ALP442e	Digigram ALP882e

7.4.2 Card detected by the Digigram ALP-X Manager application

The ALP-X Manager application, installed with the driver, is used to control and/or view the ALP card settings via a graphic interface. This application can be launched from the shortcut created on the desktop or from the start menu, Digigram group. The card must appear as below if it and its driver are installed correctly. Note that a maximum of eight ALP cards can be displayed and handled in ALP-X Manager.



7.4.3 Card availability under ASIO

If the ASIO driver for the card has been installed (option to be selected during the installation procedure), then the card must be detected and displayed in the ASIO control panel. The control panel can be open from the ASIO-based software application.



All the present ALP cards must be listed in the "ACTIVE CARDS GROUP" selection list.

X ALP-X Asio Settings		- 🗆 🗙
HELP		
ACTIVE CARDS GROUP	ASIO	CHANNELS ALLOCATION
ALP-DANTE		\$
BUFFER SIZE (latency)	AUDIO ERRORS	RESET
512 samples (10.7 ms at 48kHz)	Playing errors counter	
- I I I I I I I I I I I I I I I I I I I	Recording errors counter	
SAMPLE SIZE • 16 bits	Last Reset	////-//-// //://://
• 24 bits		
• 32 bits	Enable direct monitoring control	OPEN "DIGIGRAM
	Boost ASIO priority	ALP-X MANAGER"

7.5 Adjusting the internal latency of the card

The internal latency of the card is determined by the duration of sample buffers the card exchanges with the PC for playback and recording audio streams. By default, this duration is 32 sampling clock periods (0.67ms at 48 kHz).

The lower the internal latency, the lower the global latency of the card. However, a very low latency may lead to "choppy" audio on slow PCs. In this case it is necessary to increase the internal latency.

The internal latency of the card can be changed by electing the properties of the card, from the Windows Device Manager:



Right click on the ALP card, and select Properties, Advanced. The following window is displayed:



eneral Advanced	d Driver D	etails Ev	ents R	esources	^	exchanged between the card and the driv
		sound				The size is expressed in samples (ex: at 48 kHz, a value of 48 corresponds to 1ms but
Serial Number:	109951162	1GIG	RH	M	204	Samples / Position update : This parameter should not be modified without prior
Internal buffer (in samples)	4					technical advice from Digigram. It serves f cases where audio dropouts are experien
Samples / Position update	—j	•	•	•	8	whatever is the internal buffer setting.
Sampling Rate	44.1 48	88.2	96 '	176.4	192	Sampling rate : Select the sampling rate of the ALP-DANTE card. The ALP-X Manager
(iiii)	, <i>-</i>	Ċ				application must be closed before selectir new sampling rate value.

Select the new value, and click on "Ok".

The PC must be restarted.

7.6 Replacing a card

If an ALP card has to be replaced by another one, it is strongly recommended to proceed as follows:

- Turn off the PC.
- Remove the card to be replaced.
- Restart the PC.
- Go to the Windows Device Manager, and select "Sound, video and game controllers".
 From the "View" menu, select "Show Hidden devices".
 Select the ALP card that was hidden and select "Uninstall".
- Turn off the PC.
- Insert the new card.
- Restart the PC.

7.7 Changing the order of installed cards

If several ALP cards are installed, and you want to move cards from a slot to another, it is strongly recommended to proceed as follows:

- Turn off the PC.
- Remove the cards to be moved.
- Restart the PC.
- Go to the Windows Device Manager, and select "Sound, video and game controllers".
 From the "View" menu, select "Show Hidden devices".
 Select the ALP cards that were hidden and select "Uninstall".
- Turn off the PC.
- Insert the cards in the appropriate slots.
- Restart the PC.



8 UNINSTALLING THE DRIVER UNDER WINDOWS

Proceed as follows to uninstall an ALP driver version.

Please note that uninstalling a version must be done prior to the installation of another version.

\$	From Windows Start menu, open the "Settings" panel
Apps Uninstall, defaults, optional features	Click on the "Apps" icon.
Apps & features Optional features App execution aliases Search, sort, and filter by drive. If you would like to uninstall or move an app, select if from the list. Search this list Search this list Sort by: Name Filter by: All drives S0 apps found Image: Solution of the second constraint of the second const	From the list of installed Apps & features, select ALP-X Kit.
Modify Uninstall	Click on Uninstall. This will remove all the ALP-X components



9 CONFIGURING THE CARD UNDER WINDOWS VIA THE ALP-X MANAGER APPLICATION

This application can be launched from the shortcut created on the desktop or from the start menu, Digigram group.

9.1 Installed ALP cards

When the application is launched, the window below is displayed and shows all the ALP cards installed in the PC.



If another view is displayed, click on the **use** icon to display the list of ALP cards present and detected.

The following settings are displayed for each ALP card detected:

- its name: this is the name of the card on the ante network. This name can be modified from the Dante Controller application.
- its serial number,
- the on-board firmware version,
- the size of buffers exchanged between the driver and the card (see <u>Adjusting the internal</u> <u>latency of the card</u>).

9.2 Sampling clock

The sampling clock of the card is configurable from the Device Manager. The ALP-X Manager application must be closed before changing the sampling clock value.

Open the Windows device Manager, select the item "Sound, video and game controllers", and right click on your ALP-DANTE card to open its "Properties" control panel. Select the appropriate sampling frequency values.



E Computer Management		DIGIGRAM ALP-DANTE Properties					
ile Action View Help		General Advanced Dr	ver Deta	ails Even	ts Resources		
	💯 🖡 🗙 🖲						
Computer Management (Local	V 🗄 DESKTOP-UOCF7KK			U	1		
 System Tools 	> 🖬 Audio inputs and outputs		DI	sounds li	ke		
> 🕑 Task Scheduler	> 💻 Computer		DI	GIGH	KHM		
> 🛃 Event Viewer	> 🔜 Disk drives						
> 😥 Shared Folders	> 🔙 Display adapters	Serial Number: 109	95116277	75			
> 🕭 Local Users and Groups	> PVD/CD-ROM drives	22				384	
> (N) Performance	> 📲 Floppy drive controllers	Internal buffer				96	
- Device Manager	> 🛺 Human Interface Devices	(in samples)					
🔄 Storage	> 📷 IDE ATA/ATAPI controllers	4				24	
📅 Disk Management	> 🔤 Keyboards	Samples /	1		· ·	. 8	
Services and Applications	> III Mice and other pointing devices	Position update					
	> Monitors						
	> 🕎 Network adapters	44.1	40	00.2	00 170 4	102	
	> Print queues	Sampling Rate	40	00.2	1 1/0.4	132	
	> Processors	(kHz)					
	> Software devices						
	 Sound, video and game controllers 						
	DIGIGRAM ALP222e-MIC						
	DIGIGRAM ALP-DANTE					_	
	High Definition Audio Device				OK	(Can

Select OK to apply the changes. You will be prompted to restart the computer.

🎬 ALP-X Manager		
FILE SETTING	GS HELP	
SAVE SESSI	Untitled Session	CLOCKS
APX.	ALP-DANTE #00007 MASTER	
(5)	Sampling Rate - Sync Source Internal	
di	Prioritized Source	
	Internal Sampling Rate Application	

Click on the clock icon to display the clock settings of each present ALP card.



The sampling rate value of the card cannot be configured from the Dante Controller application (see section <u>Using Dante Controller</u>). As a consequence, make sure that the sampling clock value you set from the Windows device Manager matches the audio sampling rate on your Dante/AES67 network.



9.3 Input and output vu-meters



This view displays the vu-meters for all input and output channels.

Input vu-meters reflect the audio modulation received from the Dante streams routed to the ALP-DANTE card. These are the channels to be acquired from the software application via the recording devices.

Output vu-meters reflect the audio modulation received by the card from each software playback device. Note that the output modulation is displayed even if the Dante network is disconnected.

The following table lists the various possible settings from the mixer view.

1-2	Vu-meters
1-2	Each Vu-meter displays the input signal peak-meters in dBfs.
STEREO 	Note that there is no clipping information that is reported. As a consequence, the clipping threshold adjustment that can be found from "Settings-> Audio meters" has no effect.
	Click on this icon to display the concerned pair of channels as two mono channel strips.



?	Click on this icon to display the concerned pair of channels as one stereo channel strip.
1-2 1-2 STEREO	 Channel strip name Click on the channel strip name and enter a new name. Note: when a channel strip display is changed from mono to stereo, or stereo to mono, the channel stream name goes back to the default name. As a consequence, it is recommended to keep the display mode used (mono or stereo) when the channel strip names have been changed.

9.4 Firmware update procedure

The ALP-DANTE card on-board firmware may have to be upgraded, and updates can be supplied by Digigram and prove necessary.

The firmware update has to be done from the AVS-Monitor application, which allows applying a new firmware through the Dante network. AVS-Monitor is an application from the company Auvitran which is owned by Digigram. It runs under Windows, and accesses the ALP-DANTE card through the Dante network. As a consequence, the NIC card selected in AVS-Monitor must be connected to the Dante network.

In case you have not already downloaded this application, click on the button on the right of the "Firmware version" field, as shown on the screen capture below.



AVS-Monitor is constantly updated on Auvitran's WEBsite. It always includes the most recent firmware version for the card. In case the PC running AVS-Monitor is connected to the internet, AVS-Monitor is updated.

When AVS-Monitor is started and the NIC card connected to the Dante network is selected, AVS-Monitor automatically detects the Dante products on the network.





To update the firmware of the products, select "Launch Firmware manager" from the "Control" menu.



The Firmware manager application is started.

If the ALP-DANTE card(s) appears with unchecked boxes as shown below, this means that no firmware update is to be done.



If the ALP-DANTE card boxes are checked, then select "Update" on the bottom right of the Firmware Manager window to start the firmware update. Do not shut down the PC hosting the ALP-DANTE card during the firmware update.

A shutdown and restart of the computer hosting the ALP-DANTE card is necessary to take into account the new firmware.

9.5 Creating, saving and loading setting sessions

The current configuration of all settings defined in ALP-X Manager can be saved. Go to the File menu and select "Save session as".

To load a configuration, go to the File menu and select "Open session".

To create a new configuration from blank settings, go to the File menu and select "New session".



9.6 Keyboard shortcuts

Keyboard shortcut	Action
Session	
Ctrl + S	Save
Ctrl + Alt + S	Save As
Ctrl + N	New
Ctrl + O	Open



10 ASIO CONTROL PANEL for Windows

The ASIO control panel can be started from the Asio application, from the menu allowing for the settings of the audio device and the ASIO configuration.





SAMPLE SIZE • 16 bits • 24 bits • 32 bits	Sample size This setting defines the format of samples exchanged between the application and the card driver.
Enable direct monitoring control Open "Discission Doost ASIO priority	Enable Direct Monitoring Control This feature has no impact on the ALP-DANTE. The hardware monitoring is not supported.
	Boost ASIOpriority This option allows the system to run the ASIO process with high priority, thereby increasing the reliability of this process. Caution, however, this can make other processes unstable.
AUDIO ERRORS RESET Playing errors counter 0 Recording errors counter 0 Last Reset 2022-07-25 18:03:02	 Audio errors This section is used to visualise current errors for playback and recording via the ASIO driver. Errors frequently reflect too small an ASIO buffer size for the system's possibilities. Should they occur, then the buffer size needs to be increased until there are no more errors. Sync status errors reflect clock synchro errors (AES11 external clock, WordClock or inter-card synchro). Error counters can be reset to zero by clicking on the RESET button. Lastly, a time counter displays the time elapsed since the last counter reset.



11 CONFIGURATION OF THE DANTE PARAMETERS

11.1 Connecting to a Network

In order to use your ALP-DANTE card, you will need to set up an Ethernet network connecting:

- The computer on which the ALP-DANTE card is installed. Connection is made through the ALP-DANTE card.
- The computer running Dante Controller (if it's not the same computer). Connection is made through the computer network adapter.
- Any other Dante/AES67-enabled audio device you may have

Gigabit Ethernet Support

The ALP-DANTE card is designed to perform with Gigabit Ethernet networks. Connecting your card to a 100 Mbit/s Ethernet device is not supported. Make sure the port of the Ethernet switch the ALP-DANTE is connected to supports Gigabit Ethernet.

Choosing a Gigabit Ethernet Network Switch

You get the best performance out of your Dante network even if you use standard Gigabit Ethernet network switches. Dante uses standard Ethernet and IP Quality of Service (QoS) to ensure its high-quality synchronization is not affected, even on loaded networks. Make sure that you choose network switches which have the following features.

- DSCP-based QoS with four queues and strict priority queuing
- ACL filtering
- Fiber-optic cable support including SFP pluggable modules if you need to run long distances.
- Managed network switches: they allow you to manage them and monitor your network. If you have chosen a network switch that has been used before, you may need to check its settings again. For more information about choosing network switches, please visit the Support section of the Audinate website (www.audinate.com).

Choosing Ethernet Cabling

Dante uses completely standard Ethernet and IP, so it also uses standard Ethernet cabling (STP), including Cat5e or higher and fiber-optic. Make sure your Ethernet cables and ports are in good condition. Remember that Ethernet cables which are Cat5e or higher have a maximum length of 100 metres at speeds of 1Gbps (the cable length limit depends on the cable type). If you require longer distances, you can use fiber-optic cables.

Switch mode and redundant mode

In Switch mode, all 4 ports (or 2 ports if the expansion board is not used) are switched together and behave the same way. There is no "Primary" or "Secondary" capability. You can see your ALP-DANTE card as a regular 4 ports Giga-Ethernet switch. This mode allows you to build daisy-chained and/or star architecture easily. In some small architectures, it can reduce or even suppress the need for an external Gigabit Ethernet switch. This mode is still valid when the AES67 mode is enabled.

The redundant mode allows using a redundant Dante network, with seamless switching between from the Primary network and the Secondary network. When using the ALP-DANTE card without its expansion board, the two available ports behave as Primary and secondary ports.



When using the network expansion board, two switch ports are associated with the Primary network, and two other switch ports are associated with the Secondary network.

See section "<u>Using Dante Controller</u>" for configuring the mode. See section "<u>Connectors</u>" to identify the Eth ports according to the selected mode.

Network Configuration

Once you have installed the ALP-DANTE card in your computer and connected it to a network, you are in a position to start using Dante networking to set up audio routing between other Dante-enabled devices you may have on the network. The Dante Controller application from Audinate allows setting up the audio routing over a Dante network. Please refer to the Audinate's WEB site for information about the Dante

Dante network. Please refer to the Audinate's WEB site for information at Controller, and for downloading it.

The ALP-DANTE card is a dedicated Dante audio interface, and cannot be used by the Dante Controller as a port for network control (configuring Dante devices, and routing audio). Network control must be performed via the standard network adapter on the computer on which Dante Controller is installed. If this is the same computer in which the ALP-DANTE card is installed, the computer must be connected to the Dante network via two Ethernet cables and a network switch: one cable connecting the ALP-DANTE card to the switch, and one connecting the PC NIC to the switch, as shown below.



Digigram IQOYA SERV/LINK DANTE

Basic network configuration

If your network switch has a mix of Gigabit and 100Mbps ports, make sure you connect the ALP-DANTE card(s), and if possible all devices, to the Gigabit ports.

- Make sure all computers are set to automatically configure their IP address.
- Power on the network switch
- Connect your Ethernet cables from each device to the Gigabit ports of the network switch. You may need to reboot the computers if they have active previous IP network configurations. All devices will automatically be assigned IP network configurations.
- Use the Primary Ethernet port of the ALP-DANTE card to connect it to the Dante network.

Connection via a Redundant Network

The Dante redundancy works by using two completely independent and separate networks,



the Primary Network and the Secondary Network. To set up and use Dante Redundancy, connect your redundant Dante-enabled device using duplicate network switches and Ethernet cables as shown below. Connect the following to the Primary Network only:

- Any computers running Dante Controller
- Any non-redundant Dante-enabled devices

All Dante-enabled devices that support redundancy should be connected to both the Primary and Secondary networks. The primary and secondary networks MUST NOT be interconnected at any point.



- 1. Make sure all computers are set to automatically configure their IP address.
- 2. Power on the network switch.
- 3. Connect your Primary Ethernet cables from each device to the Gigabit ports of the Primary network switch.
- 4. Connect your Secondary Ethernet cables from each device that supports redundancy to the Gigabit ports of the Secondary network network switch.



You may need to reboot the computers if they have active previous IP network configurations. All devices will automatically be assigned IP network configurations.

UNSUPPORTED DANTE NETWORK

Configurations Straight-through connection to another Dante enabled device

Because the ALP-DANTE is a dedicated audio interface, Dante Controller must connect to the network via the standard network adapter on the computer. Because of this, do not make a 'straight-through' connection from the ALP-DANTE to another Dante-enabled device.

Connecting Primary and Secondary redundant networks to the same network switch

When using Dante redundancy with any Dante-enabled device, two separate networks must be used. You CANNOT connect any secondary network connections to a network switch used for the primary network, or any primary network connections to a network switch used for the secondary network.

Dante Audio Data over Wireless Networks

Wireless Ethernet networks should not be used to carry Dante audio data, and Dante Controller installed on a PC or Mac will not allow selection of Wireless Ethernet interface or any other non-standard wired Ethernet interface. You should NOT install any wireless components in your Dante network.

Use of 100Mbps Network interface

The use of a 100 Mbps Ethernet device with the ALP-DANTE card is NOT SUPPORTED. You must connect the ALP-DANTE to Gigabit interfaces: Gigabit Ethernet network switch, Gigabit network interface on a PC or Mac.



11.2 Using Dante Controller

Please download the Dante Controller application from Audinate's WEB site.

The Dante Controller User Guide contains detailed information about all aspects of using it. This section below is only a brief overview.

When you open the Dante Controller it displays the Network View, which shows all the Dante-enabled devices on the network. Initially it will display devices, but not channels within devices.

Devices with transmitter (Tx) channels will be displayed along the top row and devices with receiver (Rx) channels will be displayed in the left hand column.

Channels can be viewed by clicking on the + symbol next to Dante Transmitters or Dante Receivers, or the + symbol next to a particular Dante device.



Dante Controller Network View

Setting Up Audio Routing

The Dante Controller can be used to configure audio routing between Dante devices. In the expanded view, wherever there is a blue cell at the intersection of a transmitting channel column and an receiving channel row, it is possible to establish an audio routing between them.

Using the Network View, click on the cell at the intersection of a transmit and receive channel to configure an audio routing from the transmitting channel to the receiving channel. A green icon will appear when the routing is established. Click again to remove the routing.

NOTE

Ctrl+click on the cell at the intersection of the devices to configure the entire routing.

Configuring the Card

To configure features of your ALP-DANTE, including its name, sample rate, and latency:

1. Start the Dante Controller.



2. Select the device – either:

• Double-click on the device name in the Dante Controller Network View (either in the transmitter row, or the Receiver column), or,

From the Network View menu, select Device -> Device View (or press Ctrl+D).
This opens a Device View window for the selected device. If there are multiple computers with ALP-DANTE cards in your network, to identify a particular card:
Look for the device name ending in the last six characters of its MAC address, or,
After selecting a device at random, use the Identify feature in the Dante Controller (see below) to check which card it is.

Device View Window

The Device View has five tabs: Receive, Transmit, Status, Device Config and Network Config. The Receive tab for a configured ALP-DANTE card is shown below.

🥑 Dan File De	te Controller - [wices View H	Device View (ALPDANTE-PO	007)				-		×
				ALPDA	NTE	-P007 V			2
									•
Receive	Transmit Stat	us Latency Device Config	Network Config	AES67 Cor	nfig				
		Receive Channels				Avail	able Cha	annels	
Chann	el	Connected To		Signal		Filter			
0 01		play 1@ALPDANTE-P007	0	0	~		07		
0 02		02@ALPDANTE-P007	0	0)					
0 03		03@ALPDANTE-P007	0	(i)					
0 04		04@ALPDANTE-P007	O	(i)					
0 05		05@ALPDANTE-P007	9	(J)					
0 06		06@ALPDANTE-P007	0	u (a)					
0 07		07@ALPDANTE-P007	9	u[[4]					
08 0		08@ALPDANTE-P007	9	(u))					
O 09		09@ALPDANTE-P007	S	0					
O 10		10@ALPDANTE-P007	S	u (v)					
0 11		11@ALPDANTE-P007	0	u (4)					
O 12		12@ALPDANTE-P007	9	u[[4]					
O 13		13@ALPDANTE-P007	9	(u))					
O 14		14@ALPDANTE-P007	S	(a)					
O 15		15@ALPDANTE-P007	0	u (a)					
O 16		16@ALPDANTE-P007	9	a((v))					
0 17		Tx 17@ALPDANTE-P002	<u> </u>	u((v))					
O 18		Tx 18@ALPDANTE-P002	<u>A</u>	u((v))					
O 19		Tx 19@ALPDANTE-P002	<u>A</u>	0					
O 20		Tx 20@ALPDANTE-P002	<u>A</u>	u (a)					
0 21		Tx 21@ALPDANTE-P002	<u>A</u>	(i)					
0 22		Tx 22@ALPDANTE-P002	<u>A</u>	(u))					
O 23		Tx 23@ALPDANTE-P002	<u>A</u>	0(0)					
O 24		Tx 24@ALPDANTE-P002	<u>A</u>	u (v)					
O 25		Tx 25@ALPDANTE-P002	<u>A</u>	u (v)					
O 26		Tx 26@ALPDANTE-P002	A	(()					
0.07		Unsubscribe		- 6 - 4	~	1			

Identifying Individual ALP-DANTE cards

When there are multiple computers with ALP-DANTE card in your network, you can use the Identify feature to know which card is which. Once you have selected a particular card within Device View in the Dante Controller, you can click on the Identify icon in the Device View toolbar. This will cause all of the LEDs on the ALP-DANTE card to flash green for about ten seconds.

Changing the Device Name

By default the device name for the ALP-DANTE card is ****- nnnnn, where **** is the name of the card and nnnnnn is a unique alphanumeric identifier consisting of the last six digits of the MAC address. This is the name the card will have when you first use it. It is possible to replace the ALP-DANTE card default device name with a custom, user-defined name. To do this open Device View in the Dante Controller, select the card you wish to modify in the Device View, and



change the Device Name in the Device Config tab. If you rename a device, you must re-establish any existing audio routing to and from the re-named device using its new name. Please refer to the Dante Controller User Guide for more information on renaming devices.

Changing Channel Labels

To change channel labels in Dante Controller:

Open the Device View for the relevant device.

- Click the Receive or Transmit tab (depending on which channel labels you want to edit).
- Double-click the channel label.
- Enter a new value. Tx (transmit) labels must be specific to that device.

Changing the Sample Rate

The sample rate of the ALP-DANTE card can only be modified from the Windows Device Manager panel. See section "<u>Sampling clock</u>".

If you attempt to change the sampling rate value from the Dante controller, Device view, Device config tab, the sampling rate value will not be changed.

67 🔀 🔘 🗠	ALPDANTE-P007 V
Receive Transmit Sta	us Latency Device Config Network Config AES67 Config
	Duran Daria
	ALPDANTE-P007 Apply
	Sample Rate
	Sample Rate: 48k v Sample Rate Pull-up: This device does not support sample rate pull-up configuration.
	Encoding: PCM 32 V Unicast Delay Requests: Disabled V
	Latency: 5,0 msec V
	Reset Device Reboot Clear Config

Setting the Latency

To adjust the latency setting, open a Device View for the selected device in Dante Controller, and select the Device Config tab. This allows several device settings to be viewed and modified. It shows the current receive latency setting and allows the user to change the operating receive latency for the selected device.

The allowed values are:

- 0.25ms a suitable setting for a network containing 3 network switches
- 0.5ms a suitable setting for a network containing where the signal path may encompass up to five network switches
- 1.0ms a suitable setting for a network containing where the signal path may encompass up to ten network switches
- 5.0ms a safe value for a network of almost any conceivable size



NOTE

Even if you set values suited for your network, various factors may cause some noises. If a value other than the current setting is selected a message will be displayed warning the user that the effect of changing the latency is that any existing audio routing to the device will be temporarily suspended, resulting in some loss of audio data. If you wish to make the change, select "Yes" button; otherwise select No.

Switch and redundant modes

The selection of the switch mode or redundant mode is available from the "Device view" by selecting the "Network configuration" tab.



AES67 compatibility mode

AES67 streams can be exchanged between the ALP-DANTE and AES67 devices.

The parameters of the AES67 compatible mode are:

• SAP (Session Announcement Protocol) must be supported.

This is one of four device discovery methods referenced in the AES67 standard. Check if the transmitting non-Dante AES67 device supports SAP. Otherwise Dante Controller cannot discover the audio flows coming from the device. Dante devices support SAP if their AES67 mode is enabled. Even if the non-Dante AES67 device does not directly support SAP, the vendor may have a software conversion tool available, providing wider compatibility.

- Multicast flow only (unicast is not supported yet).
- Up to 8 channels per flow.
- Multicast IP addresses must be in the range of 239.69.0.0 239.69.255.255/16.
 In addition, the same network address range must be specified for other AES67



devices transmitting to Dante devices.

- 48 kHz sampling rate only.
- The Dante audio flows from/to the device will also be limited to 48 kHz if the device is engaged in AES67 mode.
- 24 bit (L24) only for transmission and reception.
- 2 milliseconds fixed latency for reception.
- Primary network only .
- 100 Mbps or slower connections are not supported.

The AES67 mode of the ALP-DANTE card can be set from the Dante controller.

Select the ALP-DANTE card, and go to the "AES67 Config" tab.

💇 Dante Controller - Device View (ALPDANTE-P007)		_	×
File Devices View Help			
	ALPDANTE-P007 \checkmark		0
Receive Transmit Status Latency Device Config Network Config	AES67 Config		
AES67 Mode			
Current Disabled	i		
New Disable	d 🗸		
Enabled	d d		
-RTP Multicast Address Prefix			
Current Prefix: No	t Set		
New Address Prefix:	Set		
- Parat Davica			
Reset Device	Class Casta		
Keboot	Clear Config		

Apply "Clear Config" and reboot the Dante interface when enabling or disabling AES67 mode.

Common sense precautions should also avoid audio mishandling:

- If you modify the device labels, reboot the Dante interface after label modifications to update the AES67 signal name announcement
- Do not change the bit depth (default 24 bit) from Dante Controller or the console after enabling the AES67 mode.
- AES67 is Multicast only : create AES67 multicast transmission streams in Device View as usual, but tick "AES67 flow" first.
- In the Routing tab on Dante Controller, the non-Dante AES67 devices will appear in blue as the transmitters.



Clocking considerations

- AES67 mode on a Dante device enables both IEEE 1588 Precision Time Protocol (PTP) v1 and v2. A single clock domain must be created across both PTP v1 and v2 devices:
 - Standard Dante devices support PTP v1 only
 - AES67-enabled Dante devices support PTP v1 and PTP v2
 - AES67 devices support PTP v2 only
- PTP v1 and v2 are not inter-compatible. One AES67-enabled Dante device will act as the boundary clock between PTP v1 and v2, bridging the two clock domains

Enabling ALP-DANTE as Master for both Dante and AES67.

- Enable the Dante card "Preferred Master" status
- Disable "Preferred Master" for all Dante devices that have AES67 disabled.
- Disable "Sync to External" for all devices.
- Assign a PTPv2 priority level of between 128 and 255 for all non-Dante devices

If another AES67 device (Grandmaster Clock, or another AES67 device) is the Master,

- Make sure the PTP v2 Master has a priority of between 1 and 100, and is using the "Media Profile" clock settings.
- Disable "Preferred Master" and "Sync To External" for all Dante devices. One AES67-enabled Dante device will automatically be selected as the Boundary clock, becoming the Dante Master.
- Make sure the Master Clock device is set to use the "Media profile" (not the "Default profile" because Dante devices do not support the Default profile.



12 SPECIFICATIONS

12.1 Configuration

Bus/Format	PCI EXPRESS [™] x1 / Low profile (compatible x2, x4, x8, x16)
Dimensions	168 mm × 69 mm x 20 mm
Consumption (+3.3 V/+12 V)	0.4 A / 0.3 A
In operation: temperature/humidity (without condensation)	0°C/+50°C • 5%/90%
Storage: temperature/humidity (without condensation)	-5°C/+70°C • 0%/95%

12.2 Audio characteristics

Sampling frequency	44.1, 48, 88.2, 96, 176.4, 192 kHz (set from Windows Device Manager, ALP-DANTE card properties)
Audio formats supported	PCM: 16, 24, 32 bits

12.3 Connectors

Internal connectors	Inter-card synchronisation	
External connectors	4 x Gbps RJ-45 connectors Either located on the standard height bracket, or 2 per low profile bracket (main board, and expansion board). Expansion board may not be connected if the two ports are not required.	

12.4 Development environment

Drivers	Windows: WASAPI, ASIO Linux: Alsa	
Operating systems supported	Windows 10 from version 20H2, Enterprise version LTSC 1607 Linux (from Kernel version 4.1 as per kernel.org)	



13 APPENDICES

13.1 LEDs

The ALP card has four green LEDs: 2 LEDs on the PCB (only visible when the PC is open) and two LEDs on the bracket as illustrated in the diagram below.

Bracket LEDs



Internal LEDs



If the card and its on-board firmware are initialised correctly, LED 1 must be lit solid green, and LED 2 must flash every second (1 Hz).

If LED 2 flashes faster (twice per second - 2 Hz), this means that the firmware version that has been uploaded to the card is corrupted, and the card is running the backup factory firmware version. It is then necessary to re-install the appropriate firmware version.

LED	Description	Behaviour	
LED 1	Signals when the card is initialised correctly	Solid green lit	



LED 2	Signals if the card is running the last updated firmware or the backup factory firmware version.	 Flashes every seconds: The card runs the last uploaded firmware version (normal behaviour). If this LED flashes differently, the card runs the backup factory firmware instead of the last uploaded version This last firmware is corrupted in memory and has to be applied again.
-------	--	---



13.2 Connectors

Card equipped with the low profile bracket.





Without the expansion card

With the expansion card (low profile brackets)

Card equipped with the standard profile bracket



Eth connectors

Mode	J1	J2	J3	J4
Switch	Primary	Switch	Switch	Switch
Redundant	Primary	Secondary	Switch Primary	Switch Secondary

Note: Switch and Redundant modes are configured from the Dante Controller application.



Please contact your distributor for all technical support issues



Digigram Digital

82 Allée Galilée, 38330 Montbonnot - FRANCE Tel: +33 (0)4 76 52 47 47 E-mail: <u>info@digigram.com</u>

Digigram Asia Pte Ltd.

60 Albert Street - #09-11 OG Albert Complex Singapore 189969, Singapore Tel.: +65 6291 2234 • Fax: +65 6291 3433 E-mail: <u>info_asia@digigram.com</u>

Copyright 2023 Digigram. All rights reserved.

No part of this manual may be reproduced without the prior consent of Digigram. This reservation includes photocopying, translating and/or reformatting the information contained in this manual.

Everything possible has been done to ensure the greatest accuracy, however Diagram cannot be held liable for any typing error, error or omission and reserves the right to make modifications and improvements without prior notice.

Digigram and the Digigram logo are trademarks or brand names of Digigram Digital. All other marks are owned by their respective companies.

