## HOW TO UPDATE ALP-DANTE or ALP-AES67 sound card

When you receive a Digigram ALP-DANTE or ALP-AES67 sound card, you may have to apply a firmware update to the card before use. This happens when the message below is displayed when running the application "ALP-X Manager" under Windows



To do so, connect your PC and the ALP card to the DANTE / AES67 network.

Then download and install the latest version of **AVSMonitor** software from AUVITRAN website and launch it <u>https://www.auvitran.com/fr/software/avs-monitor/</u>





## Select the appropriate device and then press update

## This process will take few minutes

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	-	ALP-AES67-CTT Cpu[1] Erase memory ALP-AES67-CTT Cpu[1] Erase memory									
	-50	ALP-AESS7-CTT Cpu[1] Write % (0/1608455) ALP-AESS7-CTT Cpu[1] Write % (0/1608455) ALP-AESS7-CTT Cpu[1 0/2 ALP-NETNOK user boot.bit] Write % (0/1608455) ALP-AESS7-CTT Cpu[1 2/2 ALP-NETNOK user boot.bit] Write % (0/1608455)									
	-60										
	-70	ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_US	er_boot.bit] Write 4	% (67966/1698455) % (109694/1698455)					
	-80	ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_us	er_boot.bit] Write 8	% (151166/1698455) % (192126/1698455)					
		ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_US	er_boot.bit] Write 1	3 % (232830/1698455) % (232830/1698455)					
	Outputs 1/8	ALP-A	ES67-CTT Cpu[1 1/2 ES67-CTT Cpu[1 1/2	ALP-NETWORK_US	er_boot.bit] Write 1	3 % (315006/1698455) % (3E5710/1698455)					
		ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_us	er_boot.bit] Write 2	3 % (396670/1698455)				,	
	1	ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_us	er_boot.bit] Write 2	3 % (479102/1698455) 6 % (520240/1698455)			1 Q U/		
	-12	ALP-A	ES67-CTT Cpu[1 1/2 ES67-CTT Cpu[1 1/2	ALP-NETWORK_US	er_boot.bit] Write 3	3 % (561534/1698455) 6 % (662404/1698455)					
	-18	ALP-A	ES67-CTT Cpu[1 1/2	ALP-NETWORK_US	er_boot.bit] Write 3	7 % (643966/1698455)					
	-24										
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	-70		-70	-70		-70	-70		-70	-70	
	-00		-80	-80		-00	-80		-80	-60	

If your ALP card is not detected it may be a network issue. Make sure the card is visible under Dante controller if you have an ALP-DANTE At this stage, it is necessary to **power off** the computer hosting the card, and then power it on. **Caution**: a simple reboot is not enough.



If you are using the ALP-DANTE the configuration will be done through Dante Controller

If you are using the ALP-AES67 we recommend the use of the Merging tool <u>MTDiscovery</u> to get access to the webpage of the ALP-AES67



If more help is needed please send an email to <a href="mailto:support@digigram.com">support@digigram.com</a>